

TMMi Assessment Method (TAM) - Assessor for TMMi® R1.0

Obtain the competencies to perform professional assessments using the TMMi®

Helping our service providers guide valued customers



Objectives

To enable you to:

- Understand the TMMi Assessment Method (TAM) and its role in improvement and supplier assessment
- Make use of the structure, framework and terminology of the Test Maturity Model Integration® (TMMi®)
- Interpret the process areas and their practices in different contexts
- Collect assessment data through interviews and document review
- Understand and apply the rating scales for the maturity levels, process areas, goals and practices
- Understand how to identify improvement opportunities

Benefits

Your organisation will be able to:

- Use your expertise to understand better the real gaps in process and opportunities for improvement
- Resource assessments internally, thus optimising the benefits obtained from performing assessments
- Use assessments to gain sustainable business advantage
- Measure current performance to identify improvement opportunities
- Compare performance with industry benchmarks

Workshop Format

Presentations are interspersed with substantial in-class exercises to provide a thorough introduction to applying the techniques. There is a high level of participation. The workshop material provided includes all presentation materials, workshop notes and additional handouts.

Who should attend?

- Testing, development and management staff who need to implement better testing practices in their workplace
- Process improvement personnel who wish to have a structured approach to identifying improvements
- Practitioners who will be participating as team members in an assessment using TMMi®

Pre-requisites to attending

- Experience in testing and/or software development and the management of these activities
- Experience of project management
- Basic communication, interview and presentation skills

The TMMi Professional certificate OR equivalent knowledge of the TMMi model is a recommended pre-requisite to attending this course.

Workshop content

Assessment in context:

- Introduction
- Recap of the TMMi® model structure and key concepts
- Interpreting the model
- TMMi Assessment Method (TAM)
- The assessment measurement scale

Assessment in action:

- Interview techniques
- Assessor skills
- Gathering assessment data
- Conducting an assessment
- Analysing the findings
- Determining ratings
- Preparing assessment outputs

Qualification

During this workshop you will be continuously assessed and will take a forty-five minute written end of course test. On passing both the continuous assessment and end of course test, you will have achieved part of the requirement to be qualified as a TMMi Assessor. Full qualification and accreditation is dependent upon subsequently satisfying the requirements and obtaining TMMi Foundation accreditation as a TMMi Assessor.

See our website at: <http://www.tmmi.org/?q=service> or download the PDF checklist at <http://www.tmmi.org/pdf/AAF01.Checklist.pdf>.