TMMi France Local Chapter

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Our story about TMMi in France

- A first accreditation in 2012
- A strong growth of the testing profession from 2005
- A second accreditation in 2015
- Communication and contribution to the TMMi foundation
- TMMi Local Chapter France: creation and goals
A first accreditation in 2012

TMMi Level 3 for Steria

23 Nov 2012

Steria certified as largest IT services company to achieve TMMi level 3 internationally

“Steria: RightTesting” methodology is recognised for ability to consistently find defects before they impact business.

Steria, a leading provider of IT-enabled business services, has today been awarded TMMi level 3 certification for its “Steria: RightTesting” methodology for software testing. Steria is the largest IT services company internationally to achieve this level of certification, the first in France and the fifth overall worldwide, demonstrating its commitment to excellence in software testing, technology transformation and IT cost reduction for clients.
A first accreditation in 2012

Renewed in 2016

Sopra Steria renouvelle sa certification TMMi niveau 3 et reste la seule ESN en France à ce degré de maturité

Après avoir été la première entreprise en France et la cinquième dans le monde à obtenir cette certification en 2012, Sopra Steria confirme sa position sur le marché des services d’assurance qualité logicielle grâce au renouvellement de la certification TMMi pour son entité Testing du Centre de Services de Rennes.

Standard de référence pour valider la maturité du processus de tests à travers le cycle de développement logiciel, TMMi permet une identification des forces et des Best Practices dans l’assurance qualité logicielle, ainsi que des axes d’amélioration et des risques.
A first accreditation in 2012

TMMi Level 3 for Steria

A large project for SFR

• one of the top 3 telecommunication companies in France

A dedicated Test Center

• with about 100 full time testers
A 4-Win model!

Why TMMi?

Employees (Testers)
- Improve their skills
- Follow a career path

Test Center (IT Services Company)
- Be more and more efficient and profitable
- Be more visible
- Make the difference

Customer of the Test Center
- Pay the right price for a good testing
- Obtain visibility, metrics and evidences about the quality of their product

Final Users of the Solution
- Enjoy the products
- Market the product
- Buy more
A strong growth of the testing profession in France from 2005

Main figures

• ISTQB Certified testers in France
  • From 100 a year in 2005 to more than 1500 a year in 2018
• Attendees to the French Testing day
  • From 150 in 2009 to more than 1200 in 2019

2 KEYNOTES:
ORANGE LABS & VOYAGE-SNCF.COM
A second accreditation in 2015

BNP Paribas Cardif

Context: a 200 people Test Center in one of the largest insurance companies in France

Why TMMiT?

• Challenging the current practises
• Contineous improvement
• Official, External and Neutral assessment
• Duplicating an efficient model
• Growing and getting more work
A second accreditation in 2015

BNP Paribas
Cardif

Centre de Test Cardif
Les enjeux, la cohérence et l’animation

Skills & Ressources
Management des ressources & développement des compétences
~ 70 pers dont un pool interne, une TRA et une équipe dual office
Gérer le staffing des projets

Test Management & Delivery
Pilotage opérationnelle des phases de test dans le projets
~ 10 Test Manager
Assurer les engagements projets

Processes, Methods & Tools
Amener de l’efficacité grâce aux moyens techniques et méthodologiques
6 pers Support Outils – Coach - Test Perf
Apporter de nouvelles sources d’efficacité
A second accreditation in 2015

BNP Paribas Cardif

2013: self assessment based on TMMi
2015: TMMi assessment, step 1
End of 2015: TMMi Level 3 certification
2017: preparation to the renewal of the certification
2018: TMMi level 3 again!
2019

Creation of the Test Center
Automation as a main goal for improvement
Some of the test activities to be outsourced
A second accreditation in 2015

BNP Paribas Cardif
A second accreditation in 2015

BNP Paribas Cardif
Renewed in 2019

BNP Paribas Cardif
Communication and contribution to the TMMi foundation

To show the benefits of TMMi and spread it

Presentations (Conferences)
• RCA and TMMi (French/Tunisia)
• RBT and TMMi (English/Bielorussia)
• How to use TMMi? (French/France)
• Building a test center with TMMi (French/Morocco)
• 3 minute Video: what is TMMi? (French/Internet)

Contribution to the TMMi foundation
• Translation of the model and syllabus (together with the moroccan)
• Translation of the French content of www.tmmi.org
Communication and contribution to the TMMi foundation

TMMi as an improvement tool

Figure 1: TMMi maturity levels and process areas

Specific Goal and Practice Summary

SG 1. Perform a Product Risk Assessment
   SP 1.1 Define product risk categories and parameters
   SP 1.2 Identify product risks
   SP 1.3 Analyze product risks

SG 2. Establish a Test Approach
   SP 2.1 Identify items and features to be tested
   SP 2.2 Define the test approach
   SP 2.3 Define entry criteria
   SP 2.4 Define exit criteria
   SP 2.5 Define suspension and resumption criteria
TMMi certified professionals

For a proper use of TMMi

- Close to 100 TMMi certified professionnals in France
TMMi Local Chapter France: creation

A strong interest from the largest companies

Officially launched in March 2019

Supported by the CFTL (ISTQB French Board)

Goals

- Improve the life of everyone! With better quality software
- Answer the need of a strong path for test center efficiency improvement
- Support the largest companies in their Agile transformation (most of them are lost)
TMMi Local Chapter France: creation and goals

Paris, March 2019
TMMi Local Chapter France: goals

A strong interest from the largest companies

Participants

- ISTQB accredited training providers
- TMMi certified professionals & Assessors
- TMMi service providers
- Heads of Test Centers
- Large IT Services companies offering testing

Next steps

- Make available all the French TMMi material on the CFTL website
- Workshop in July
- Translation of « TMMi and Agile »
- Communications to be continued
Thank you, any questions?

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