

## MTP recertifies the Indra Production Centres at TMMi level 3

The aim of this recertification has been to verify and recertify that the Indra Production Centres, which were certified by MTP 3 years ago, are maintaining TMMi level 3 in their test process.

This recertification process was carried out simultaneously at 7 centres spread across five countries: Spain, Philippines, Panama, Colombia and Brazil.

In September 2016, MTP and Indra's IT Production Audit and Quality team (CAPTI) started analysing the test process at its centres with the aim of identifying new processes defined and improvements to those already set up and verifying their alignment with TMMi level 3. On the other hand, processes that had not undergone any changes were compiled in order to verify that they were still compliant. Once the points to be addressed were identified, MTP generated an improvement plan, based on which it has helped Indra's CAPTI team to be recertified at TMMi level 3 this year. MTP has based its activity on the TAM method by the [TMMi Foundation](#).

Indra saw the need to maintain its TMMi level 3 certification, which has become the benchmark. In addition, its CMMI certification provides a good combination for ensuring that its MIDAS development and test methodology guarantees the best quality standard for its SW products.

According to Javier de la Plaza, MTP TMMi Assessor, *"the recertification of companies like the Indra Production Centres in the TMMi model confirms the growing interest in this model, not only in terms of improving the test process, but also as a differentiator over the competition"*.

MTP has the accreditation required to formally assess the software test processes of other companies as they are a "TMMi Accredited Supplier". MTP also has a team of Assessors and Lead Assessors accredited to use the TMMi Foundation's process assessment method: "TAM method r1.0" and it is also accredited to deliver the TMMi Professional course due to being a "Recognized Training Provider".

TMMi is not simply a theoretical model, but rather, a well-defined set of objectives and process areas based on case studies. The use of standards such as TMMi and the consequent improvement in test processes generates significant benefits for the software industry as development processes are more efficient, customer service is improved due to using software with fewer errors and ICT workers are more satisfied due to having the appropriate tools and resources to work more effectively.

MTP has already led projects similar to that run with Indra now. These include the level 3 certification process for the Peruvian company MDP, as well as a host of TMMi

assessments such as those carried out at different organisations such as DTIC, Indra Leon, Lantik Cetelem and Securitas etc.

## **About Indra**

Indra is one of the main global consulting and technology companies and the technology partner for the core business operations of its customers' businesses throughout the world. It provides comprehensive in-house solutions and advanced and high added value technology services that combine with a unique culture of reliability, flexibility and adaptation to its customers' needs. Indra is a world leader in the development of comprehensive technological solutions in fields such as Defence & Security, Transport & Traffic, Energy & Industry, Telecommunications & Media, Financial Services and Public Administrations & Healthcare. Through its Minsait unit, Indra provides a response to the challenges of digital transformation. In the 2016 financial year, it had revenues of 2.709 billion euros, 34,000 employees, a local presence in 46 countries and business operations in more than 140 countries.

## **About MTP**

[MTP](#) provides a suite of services and solutions that aim to help companies and public administrations guarantee the digital assurance of their activities and a quality experience for their clients, all done in a context that facilitates quick decision-making. MTP's offering is based on four key areas: Quality Assurance, Customer Experience, Cybersecurity and Applications.

MTP has worked for 20 years assuring the quality of the technology of leading companies and public administrations worldwide. MTP owns development and quality factories along with its own centres of excellence, making the company a leader in Digital Assurance Services.

Further information: [www.mtp.es](http://www.mtp.es)

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